

# Hospitality Management

Shaping Future Hoteliers  
with Vision and Skill



Prospectus  
**2025**

South London College

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## OUR COURSES

Diploma in Travel and Tourism Management at QLS Level 4

Advanced Diploma in Customer Service at QLS Level 3

Diploma in Hotel Management and Opera PMS Software Training at QLS Level 3

Diploma in Customer Service at QLS Level 4

Diploma in Customer Service and Opera PMS Software Training at QLS Level 3



## We are South London College

At South London College, we believe education should be accessible to everyone, regardless of age, background, or experience. Since 2012, we've been delivering top-quality 100% online and blended learning programmes, ensuring that higher education is within reach for all. Our qualifications, including Bachelor's degrees and Certificates of Higher Education, are awarded by leading awarding organisations in the United Kingdom. From the moment you enrol until completion, you will receive dedicated support from our Student Support Services, Customer Service Team, and Expert Tutors, all committed to helping you succeed. This commitment to excellence has earned us an impressive overall student satisfaction rating on TrustPilot. With more than a decade of experience at the forefront of online education, we are excited to support your learning journey. If you're ready to take the next step in your education, we're ready to welcome you!



# Celebrating Over a Decade of Learning

In 2012, South London College was established with a mission to provide high-quality online education. Today, we are proud to support a diverse community of 4000 students from the UK and around the world. At the heart of our success is our unwavering commitment to an enriching learning experience.

Our innovative virtual learning environment is available 24/7, allowing students the flexibility to attend lectures and access course materials anytime, anywhere. This is further enhanced by the support of our expert tutors and dedicated student support team, focused on enabling students to achieve their fullest potential. With over 13 years of excellence in online education, we are excited for the future and committed to continuing our journey of innovation and student success. Learners can connect with peers, share insights, and develop valuable professional relationships through our discussion forums, virtual events including seminars and exam preparation sessions, and various projects.

Our diverse student body, spanning different cultures and industries, enriches the learning experience by bringing unique perspectives and global insights into every course. With a strong track record of excellence in online education, South London College continues to embrace innovation and evolve with the changing educational landscape. As we look to the future, we remain committed to expanding opportunities, enhancing our learning platforms, and empowering students worldwide to achieve their academic and career aspirations.

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*Director - South London College*



# Your Ambitions

No matter where you are in life, there's always room for growth and new challenges. Whether you're looking to advance your career, step out of your comfort zone, or simply embrace a new learning experience, South London College is here to support you.

We take a unique approach to education. Studying with SLC is more than just earning a qualification, it's about transformation. Whether for personal or professional growth, we provide the skills, knowledge, and support you need to succeed from day one. Our goal is to help you unlock your potential, develop fresh ideas, and make a meaningful impact in the world.

We welcome learners from all walks of life. Whether you're balancing full-time work, raising a family, traveling the world, or exploring new opportunities in retirement, there's never been a better time to invest in yourself. Whatever your motivation for learning, we are here to help you achieve your ultimate goal.

# Our Highlights



Growing Portfolio of Courses



Affordable Pricing with Payment Plans



Highly Recognised UK Qualifications



University Progression Pathways



UCAS Points to Enrol at Universities



Partnered with Accredited Awarding Bodies



International Recognition by Global Universities



Qualifications Align with UK RQF/NVQ Framework

# Student Community

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We don't look at who ticks the box but who is up for the challenge. Our student network includes over 4000 students and alumni from the UK and worldwide. Will you join our global community?

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## Driven

Earn your qualification by committing to an intellectual and driven culture.

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## Creative & Independent

Think outside the box and break boundaries.

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## Multi – taskers

Whatever the circumstances, make the best effort in your studies.

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## Collaborative

Share your ideas, opinions, thoughts, and engage on the South London College Forum.



# Online Study Experience



## Virtual Learning Platform

Every course is delivered via our online learning platform. It's available 24/7, so wherever you may be in the world and at whatever time, you can log in and access your study materials.

## Assessments

Written assignments can be completed from the comfort of your home. All completed assignments are marked internally. You will receive constructive feedback and guidance from your personal tutor, which will support your learning and improvement.

## Assessor Support

You will have support from assessors available via telephone, WhatsApp, online discussion forums, email, and web chats, ensuring you have access to help whenever you need it.

## Exams

Expert exam preparation tips, techniques, and strategies to help you achieve success. Gain the skills and confidence to excel in your exams.

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## Student Support

Learning independently doesn't mean learning alone. Throughout your time at South London College, our various teams, tutors, and mentors will be ready to help from academic support to technical challenges.

## Expert Instructor

Our tutors are experts in their field and will be happy to help with any academic queries and provide constructive feedback on your assignments.

## Academic Advisor

You can request for a call with an academic advisor as soon as you enquire or apply to one of our courses. They will guide you through the entire process and will assist with any questions or practicalities.

## Dedicated Mentor

You can also access a dedicated mentor or account manager appropriate to your chosen course. They will offer advice and guidance, ensuring you get the most out of your learning experience.

## Technical Assistance

Our dedicated technical support team can assist you with any technical difficulties you may encounter during your studies.

# South London College Benefits



## Flexible Study Approach

Whether you have a full-time job, heavy travel schedule, or busy lifestyle, our online courses utilise cutting-edge technology to help you fit learning around your other commitments.

## Affordable Education

We're committed to providing high-quality education at an affordable cost. Students can gain recognised qualifications without financial strain.

## Quick Feedback

Throughout the course, we will provide feedback on submitted assignments. You will always have insight into how you're doing.

## Finance Support

Financial assistance, including flexible instalment plans, is available to help you access the education you need.

## Hospitality Management Courses

Are you passionate about creating unforgettable experiences and leading with a smile? Hospitality Management is more than just managing hotels and restaurants – it's about mastering the art of service. Our courses are designed to equip you with the skills and knowledge to excel in one of the world's fastest growing sectors.

The team at South London College is pleased to welcome you to our learning community. You can choose from a wide range of subjects, by means of an innovative and interactive platform, delivering a high-quality learning experience.

## Endorsed BY



**Quality Licence Scheme (QLS)** is a recognised awarding organisation that provides accredited qualifications across various sectors. QLS ensures the courses it endorses meet high educational standards.



## Diploma in Travel and Tourism Management at QLS Level 4

Embark on an exciting journey with the Diploma in Travel and Tourism Management at QLS Level 4. Designed to equip you with essential skills and knowledge, this course prepares you for a flourishing career in one of the world's most vibrant sectors.

### Career Prospects:

Travel Operator, Travel Consultant, Event Planner, Tourism Marketing Executive.

### Benefits:

Provides practical knowledge and skills to excel in the travel and tourism industry, whether in travel agencies, tour companies, or as an independent travel consultant.

### Prerequisites:

Age 16 and above. A basic understanding of Maths, English, and ICT. A sound educational background is recommended.

[View course](#)



## Advanced Diploma in Customer Service at QLS Level 3

With the Advanced Diploma in Customer Service at QLS Level 3, you will learn how to manage complex customer inquiries, lead service teams, and implement strategies that drive customer satisfaction and loyalty.

### Career Prospects:

Customer Service Manager, Call Centre Supervisor, Client Relations Specialist, Customer Coordinator.

### Benefits:

Provides practical knowledge and skills to excel in customer service, whether in retail, hospitality, corporate environments, or as an independent customer service consultant.

### Prerequisites:

Age 19 and above. A basic understanding of Maths, English, and ICT. A qualification at Level 2 or above in any discipline.

[View course](#)



## Diploma in Hotel Management and Opera PMS Software Training at QLS Level 3

The Diploma in Hotel Management and Opera PMS Software Training at QLS Level 3 offers a perfect blend of essential hotel management skills and specialised training in Opera PMS, the industry-leading property management system.

### Career Prospects:

Hotel Manager, Front Office Supervisor, Guest Relations Officer, Reservations Agent.

### Benefits:

Provides practical knowledge and skills to excel in hotel management, whether in luxury resorts, boutique hotels, or as an independent hospitality consultant, with specialised training in Opera PMS software.

### Prerequisites:

Age 19 and above. A basic understanding of Maths, English, and ICT. A qualification at Level 2 or above in any discipline.

[View course](#)



## Diploma in Customer Service at QLS Level 4.

Learn how to effectively manage customer interactions, resolve complex issues, and lead customer-focused teams with the Diploma in Customer Service at QLS Level 4.

### Career Prospects:

Customer Service Manager, Customer Support Team Leader, Client Relations Specialist, Customer Coordinator.

### Benefits:

Provides practical knowledge and skills to step up in customer service, whether in retail, corporate settings, or as an independent customer service consultant.

### Prerequisites:

Age 19 and above. A basic understanding of Maths, English, and ICT. A qualification at Level 3 or above in any discipline.

[View course](#)



## Diploma in Customer Service and Opera PMS Software Training at QLS Level 3

With the Diploma in Customer Service and Opera PMS Software Training at QLS Level 3, gain the expertise to provide exceptional customer experiences, efficiently manage reservations, and oversee front desk operations.

### Career Prospects:

Customer Service Executive, Front Desk Agent, Guest Relations Officer, Reservations Agent.

### Benefits:

Provides practical knowledge, whether in hotels, resorts, or as an independent customer service consultant, with specialised training in Opera PMS software.

### Prerequisites:

Age 19 and above. A basic understanding of Maths, English, and ICT. A qualification in any discipline.

[View course](#)



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## Contact Us

Please feel free to contact us if you need any assistance on any of our programmes. We are happy to help. Our support lines are available Monday - Friday between the hours of 8.00 - 17.00 - UK time.

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